

## Sue Dulek

---

**From:** Aaron Scheinblum <aaron.scheinblum@kcrg.com>  
**Sent:** Wednesday, September 04, 2019 10:53 AM  
**To:** Derek Frank  
**Subject:** Re: Two topics - KCRG-TV9

Thanks for doing all of that. Would 12:30 work for you?

-Aaron Scheinblum  
Reporter, KCRG-TV9  
(563) 580-7199

Sent from my iPhone

On Sep 4, 2019, at 10:29 AM, Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)> wrote:

I passed your email on to Lt. Droll in Investigations, so he should be in contact about the staffing.

As for the Ring story, I am available this afternoon. Just let me know when you would like to do it.

<image005.jpg>

<image006.jpg> <image007.png>

**From:** Aaron Scheinblum [<mailto:aaron.scheinblum@kcrg.com>]  
**Sent:** Wednesday, September 04, 2019 8:58 AM  
**To:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>  
**Subject:** Two topics - KCRG-TV9

Good morning, Sgt. Frank-

Two things I want to get interviews for, one of them we've talked about, one of them just came across my desk not too long ago.

First was related to expanding staffing related to investigations. I know we had talked about doing the story and setting something up last week, but I've been out of the Iowa City office so I haven't had a chance to send you a message any sooner. I'm hoping somebody could talk about the increased staffing and the reasons behind it. Obviously this would tie into the five-month anniversary of the JoEllen Browning case, where many people are still waiting a verdict.

Second- someone sent me an article related to the ICPD partnering with the Ring video doorbell service about potentially getting surveillance video. Some people are concerned about the privacy issue, but I know CRPD did something similar not too long ago to help with any potential investigations or alleged crimes. Wanted to see if you could do a quick interview about that new relationship and what you guys at ICPD are hoping to accomplish. Should be quick and straightforward on this topic.

Give me a call back or reply back here, hopefully we can get the second topic done today, at least, but if someone's got time to knock the first one out today too, let's do it.

Thank you.

-Aaron

<image008.png> **Aaron Scheinblum**

**REPORTER**

Email: [aaron.scheinblum@kcrq.com](mailto:aaron.scheinblum@kcrq.com)

Cell: 563.580.7199 | Work: 319.399.5931

501 2nd Ave SE, Cedar Rapids, Iowa 52401

<image009.png><image010.png>

<image011.png>

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## Sue Dulek

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**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Wednesday, September 04, 2019 10:31 AM  
**To:** Ojeda, Hillary  
**Subject:** RE: Police department's partnering with Ring doorbell camera software

Yes, I am available to discuss whenever works for you. (I just called, but got no answer.)



Fair  
Responsive  
Professional

**Sgt. Derek Frank #97**  
Planning & Research | PIO  
319-356-5275



**From:** Ojeda, Hillary [mailto:HOjeda@press-citizen.com]  
**Sent:** Tuesday, September 03, 2019 5:28 PM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Subject:** Police department's partnering with Ring doorbell camera software

Hi Sgt. Frank,

I'm writing a story about the police department partnering with Ring doorbell camera software firm. I was at a neighborhood association meeting for the South District this summer when Capt. Brotherton talked about the software and how residents can choose whether or not they share video with the police.

It would be great to talk to someone from the police department about the partnership and how it's used to keep the community safe.

Is there someone available to meet and talk this week?

Thank you,

**Hillary Ojeda**  
Breaking News and Public Safety Reporter  
**Iowa City Press-Citizen**  
Mobile: 319-321-5355  
Office: 319-339-7345  
hojeda@press-citizen

## Sue Dulek

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**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Wednesday, September 04, 2019 9:15 AM  
**To:** David Droll  
**Cc:** Jody Matherly; Bill Campbell  
**Subject:** FW: Two topics - KCRG-TV9

Dave-

Here is another request for a story about Investigations staffing.

I'll handle the Ring partnership questions.



**From:** Aaron Scheinblum [mailto:aaron.scheinblum@kcrg.com]  
**Sent:** Wednesday, September 04, 2019 8:58 AM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Subject:** Two topics - KCRG-TV9

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Give me a call back or reply back here, hopefully we can get the second topic done today, at least, but if someone's got time to knock the first one out today too, let's do it.

Thank you.

-Aaron



**Aaron Scheinblum**

**REPORTER**

Email: [aaron.scheinblum@kcrg.com](mailto:aaron.scheinblum@kcrg.com)

Cell: 563.580.7199 | Work: 319.399.5931

501 2nd Ave SE, Cedar Rapids, Iowa 52401



**YOUR 24 HOUR NEWS SOURCE**

## Sue Dulek

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**From:** Geoff Fruin <Geoff-Fruin@iowa-city.org>  
**Sent:** Tuesday, September 03, 2019 3:08 PM  
**To:** Zach Berg  
**Cc:** Shannon McMahon  
**Subject:** RE: News release about RING

Got it. Thanks -

**From:** Zach Berg  
**Sent:** Tuesday, September 3, 2019 3:08 PM  
**To:** Geoff Fruin <Geoff-Fruin@iowa-city.org>  
**Cc:** Shannon McMahon <Shannon-McMahon@iowa-city.org>  
**Subject:** News release about RING

Geoff,

Talked to Shannon and we did not send a news release about RING. We weren't informed about what the City of police were doing with the network. Let us know if you think there's something to be done in the near future.

Thanks,

**CITY OF IOWA CITY**  
**UNESCO CITY OF LITERATURE**

[WWW.ICGOV.ORG](http://WWW.ICGOV.ORG)



**Zach Berg**  
Digital Communications Specialist  
**p:** 319-356-5434 | **cell:** 319-333-4759  
410 E Washington St  
Iowa City, IA 52240

## Sue Dulek

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**From:** Lippert, Brice <lippertb@waterloopolice.com>  
**Sent:** Tuesday, September 03, 2019 2:19 PM  
**To:** Derek Frank  
**Subject:** RE: Ring contact

Thanks for this

---

**From:** Derek Frank [mailto:Derek-Frank@iowa-city.org]  
**Sent:** Tuesday, September 03, 2019 2:04 PM  
**To:** Lippert, Brice  
**Subject:** Ring contact

Our contact with Ring has been Kyle Demmin - kyle.demmin@ring.com.

Good luck!

-----Original Message-----

**From:** WATERLOO POLICE [mailto:donotreply@iowa-city.org]  
**Sent:** Tuesday, September 03, 2019 11:00 AM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Subject:** Voice message from WATERLOO POLICE

Caller Id: 3192914340  
Message length: 14 s. (59 kb.)

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## Sue Dulek

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**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Tuesday, September 03, 2019 8:49 AM  
**To:** Rebecca Passavant  
**Cc:** Jody Matherly; Bill Campbell; Denise Brotherton  
**Subject:** FW: FOI request  
**Attachments:** FOI request on ICPD, Ring (Aleksey Gurtovoy).pdf

Becky-

Here is a FOIA request concerning our partnership with Ring.



**From:** Aleksey Gurtovoy [mailto:agurtovoy@gmail.com]  
**Sent:** Tuesday, September 03, 2019 8:26 AM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Cc:** team@stopbigbrother.org  
**Subject:** FOI request

Dear Sgt. Frank:

Please see attached PDF for a FOI request on behalf of a local non-profit citizens' group [StopBigBrother.org](http://StopBigBrother.org).

Thank you,  
Aleksey Gurtovoy  
319-936-0565



Aleksey Gurtovoy  
4362 E Court St  
Iowa City, IA 52245

September 3, 2019

Derek Frank  
Public Information Officer  
Iowa City Police Department  
410 E. Washington St.  
Iowa City, Iowa 52240

Dear Sgt. Frank:

Under the Iowa Open Records Law §22.1 et seq. and on behalf of a local non-profit citizens' group StopBigBrother.org, I am requesting an opportunity to inspect or obtain copies of all public records concerning, related to, or mentioning any relationship between the Iowa City Police Department (ICPD) and Ring, Inc. (Ring), a home security and smart home company, including but not limited to:

1. All records of any communications between the ICPD and Ring, Inc.
2. All records of any communications between the ICPD and the City of Iowa City concerning, related to, or mentioning:
  - 2.1. any relationship between the ICPD and Ring;
  - 2.2. any of Ring's products, services and/or apps.
3. All records of any communications between the ICPD and any other entity or person, including but not limited to local, state, or federal government entities, police and sheriff departments, police associations, U.S. Immigration and Customs Enforcement, companies, private citizens and press, concerning, related to, or mentioning:
  - 3.1. any relationship between the ICPD and Ring;
  - 3.2. any of Ring's products, services and/or apps.
4. All records of all and any relationships between the ICPD and Ring, Inc., including any accompanying financial records.
5. All records concerning, related to, or mentioning Ring's products, services and/or apps that were obtained, received, supplied to, used by, authored, produced or possessed by the ICPD, including but not limited to Ring's marketing materials, terms of service, privacy policies, data access, storage, release and/or retention policies, as well as ICPD's policies on monitoring and responding to incidents and/or videos posted to the Ring's "Neighbors" feed.

6. All records relating to the planning, coordination, execution of, and follow up on any training, workshop, seminar, orientation or any other type of familiarization concerning, related to, or mentioning Ring, and/or its products, services and/or apps.
7. All records concerning, related to, or mentioning requests for video footage issued, sent or otherwise initiated by the ICPD through Ring's platform, products, services and/or apps, including but not limited to the number, frequency and geographic area of the requests.
8. All records concerning, related to, or mentioning providing Iowa City residents with information about Ring products, services and/or apps.
9. All records concerning, related to, or mentioning data access, retention, storage and/or release policies for the video footage obtained, received, supplied to, used by, accessed or possessed by the ICPD through the Ring platform, products, services and/or apps.

The terms "Iowa City Police Department" and "ICPD" as used in this request refer to any officer, employee, official, agent, representative, contractor or other personnel of the Iowa City Police Department and any of its subsidiaries, branches, divisions, agencies, representatives, and affiliates.

The term "City of Iowa City" as used in this request refers to any council member, board member, officer, employee, official, agent, representative, contractor or other personnel of the City of Iowa City and any of its subsidiaries, branches, divisions, agencies, representatives, and affiliates.

The terms "Ring, Inc." and "Ring" as used in this request refer to the company itself, as well as any board member, officer, employee, official, agent, representative, contractor or other personnel of Ring, Inc., and any of its subsidiaries, branches, divisions, agencies, representatives, and affiliates.

The term "relationship" as used in this request includes but is not limited to, any relationship, contract, partnership, agreement, arrangement, commitment, transaction, intent, understanding, joint venture, or any other form of collaboration, formal or informal, between the corresponding parties as defined in this request.

The term "records" as used in this request includes but is not limited to all records or communications preserved in written or electronic form, including but not limited to correspondence, documents, data, video recordings, audio recordings, faxes, files, emails, text messages, guidance, guidelines, evaluations, instructions, analyses, memoranda, agreements, notes, orders, policies, procedures, protocols, reports, rules, orders, practices, technical manuals, training manuals, or studies. Such records include any

records or communications within the scope of this request that were obtained, received, sent, produced, used or possessed by the ICPD and/or City of Iowa City personnel on their personal electronic devices and/or using personal electronic accounts.

I request that any records that exist in electronic form be provided in electronic format, and, if feasible, delivered via email to the following email address:  
[team@stopbigbrother.org](mailto:team@stopbigbrother.org).

As available on a case by case basis, I also request a waiver of all fees that may result from responding to this request for records, on the basis that the disclosure of the requested information is in the public interest and will contribute significantly to the increasing public's understanding of the nature of the public-private relationship between the Iowa City Police Department and Ring, Inc. The information obtained through this request will provide crucial context and much-needed transparency on this matter and will be shared freely with the public to inform public debate. No information obtained through this request will be used for commercial purposes.

Should you deny the fee waiver request, I ask to be informed at your earliest convenience if the fees associated with this request will exceed \$25. In the event that fees are assessed, I request a breakdown of the estimated cost. The Iowa Open Records Law requires a response time within ten to twenty business days. If access to the records I am requesting will take longer than that time period, please contact me with information about when I might expect copies or the ability to inspect the requested records.

If you deny any or all of this request, please cite each specific exemption you feel justifies the refusal to release the information and notify me of the appeal procedures available to me under the law.

Please send all notifications and/or responses to [team@stopbigbrother.org](mailto:team@stopbigbrother.org). If you have any questions regarding this request, please don't hesitate to contact me at 319-936-0565 or [team@stopbigbrother.org](mailto:team@stopbigbrother.org). Thank you in advance for your time and response to this request.

Sincerely,



Aleksey Gurtovoy  
StopBigBrother.org  
319-936-0565  
[team@stopbigbrother.org](mailto:team@stopbigbrother.org)

Sue Dulek

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Monday, September 09, 2019 2:59 PM  
**To:** Derek Frank  
**Subject:** New Crime Alert: Patio furniture stolen from front porch



## Patio furniture stolen from front porch

September 9, 2019

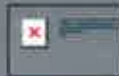
Our very expensive oversized swing was stolen in broad daylight on Sunday September 8th between 12:30 and 1 pm.



Email intended for derek-frank@iowa-city.org

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**Sue Dulek**

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Monday, September 09, 2019 2:59 PM  
**To:** Jody Matherly  
**Subject:** New Crime Alert: Patio furniture stolen from front porch



## Patio furniture stolen from front porch

September 9, 2019

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Email intended for jody-matherly@iowa-city.org

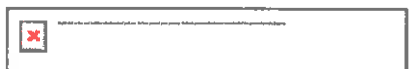
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**Sue Dulek**

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Monday, September 09, 2019 6:02 PM  
**To:** Jody Matherly  
**Subject:** New Crime Alert: Bike Stolen



## Bike Stolen

September 9, 2019

I rode my bike home after school, and not even 10 minutes in my house, my bike was gone.



Email intended for jody-matherly@iowa-city.org

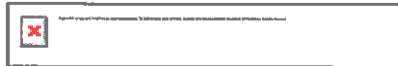
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Sue Dulek

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Wednesday, September 11, 2019 3:58 PM  
**To:** Jody Matherly  
**Subject:** New Crime Alert: Hit and run. Motorcycle hit.



## Hit and run. Motorcycle hit.

September 11, 2019

Friends in Iowa City we need your help! On Tuesday September 3, 4:00 pm my husband was hit on his motorcycle (white Triumph Tiger, 2018) by a black Jeep Liberty (2003). He was hit from the rear and was knocked off the bike and caused his luggage bag to get dislodged. The woman left the scene while [REDACTED] is left on the ground. [REDACTED] saw the direction she was going and went after her. She finally stopped. She handed him her insurance papers and took off saying she's late to pickup her kids. Now she is denying everything. Anyone in the area of Hwy 1 W - US6 (S Riverside Dr) September 3 Tuesday 4:00 PM we need a witness! [REDACTED] is okay but is beat up ☐ with deep bruises on his left leg. Most of all it is illegal to leave the scene of an accident.

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Sue Dulek

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Thursday, September 12, 2019 12:21 PM  
**To:** Jody Matherly  
**Subject:** New Crime Alert: Hit and run. Motorcycle hit.



## Hit and run. Motorcycle hit.

September 11, 2019

Friends in Iowa City we need your help! On Tuesday September 3, 4:00 pm my husband was hit on his motorcycle (white Triumph Tiger, 2018) by a black Jeep Liberty (2003). He was hit from the rear and was knocked off the bike and caused his luggage bag to get dislodged. The woman left the scene while [REDACTED] is left on the ground. [REDACTED] saw the direction she was going and went after her. She finally stopped. She handed him her insurance papers and took off saying she's late to pickup her kids. Now she is denying everything. Anyone in the area of Hwy 1 W - US6 (S Riverside Dr) September 3 Tuesday 4:00 PM we need a witness! [REDACTED] is okay but is beat up ☐ with deep bruises on his left leg. Most of all it is illegal to leave the scene of an accident.

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## Sue Dulek

**From:** Ring Team <no-reply@ring.com>  
**Sent:** Sunday, September 22, 2019 10:22 PM  
**To:** Jody Matherly  
**Subject:** New Crime Alert: Stolen Bike



### Stolen Bike

September 23, 2019

My 12 year old son locked his bike up at the bike rack around 2:30pm today in front of Crowded Closet in Iowa City while he went to Planet 3. He went to leave around 4:30pm and it was gone. It's a \$900 motorized bike. Picture attached. If anyone sees it let me know or call the Iowa City Police Dept as it's been reported stolen. It's a unique bike and haven't seen anyone else riding one like it. Thanks for your help!!

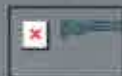
[View Alert](#)



Email intended for [jody-matherly@iowa-city.org](mailto:jody-matherly@iowa-city.org)

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## Sue Dulek

---

**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Tuesday, September 24, 2019 7:19 PM  
**To:** Zach Diersen  
**Subject:** Re:

You prolly saw the press release, but it is also out on Facebook, Twitter, Nextdoor, and Ring Portal (video request).

Whew!

Sgt. D. Frank #97  
Iowa City Police Department  
319.356.5276

---

**From:** Zach Diersen  
**Sent:** Tuesday, September 24, 2019 6:40:49 PM  
**To:** Derek Frank  
**Subject:** RE:

2019009833-Sorry!

**From:** Derek Frank  
**Sent:** Tuesday, September 24, 2019 6:40 PM  
**To:** Zach Diersen <Zach-Diersen@iowa-city.org>  
**Subject:** Re:

what's the icr?

Sgt. D. Frank #97  
Iowa City Police Department  
319.356.5276

---

**From:** Zach Diersen  
**Sent:** Tuesday, September 24, 2019 6:38:26 PM  
**To:** Derek Frank  
**Subject:**

At approximately 3:23 P.M. the Joint Communication Center received a report of a hit and run accident that had occurred approximately ten minutes earlier at the intersection of Governor and Burlington Streets in Iowa City. A 12 year old male was crossing the street when he was struck by what he believed to be a white van that was westbound on Burlington Street turning north on Governor Street. An unidentified witness stopped to assist the child. It is further reported that the van stopped until the child got to his feet and then continued North on Governor Street. The Iowa City Police Department is attempting to identify the driver of the vehicle as well as the passer by that assisted the child. If you have information regarding this incident please call the Iowa City Police Department at 319-356-5276. This case remains under investigation.

Lieutenant Zach Diersen

Evening Watch Commander  
Iowa City Police  
(319)356-5276

**Sue Dulek**

---

**From:** Ring Team <videorequest@ring.com>  
**Sent:** Tuesday, September 24, 2019 7:18 PM  
**To:** Derek Frank  
**Subject:** Urgent: Iowa City Police Department needs your help

This is your copy of the Request Video email.  
The links below have been disabled in this copy, but the links are active for Ring users.



Dear Neighbor,

Ring is assisting **Sgt Derek Frank** of the **Iowa City Police Department** in requesting videos that may help with an investigation of an incident (Incident #2019009833) that occurred near your home. Your Ring device may have captured video that could help. The Iowa City Police Department is seeking videos recorded between: **September 24th from 3:05 PM CDT to 3:25 PM CDT**

**Share Your Ring Videos Now**

[Or check your Ring videos before sharing](#)

A message from Sgt Frank:

We are looking for help identifying a driver of a white van who was involved in a hit-and-run near Burlington/Governor on September 24, 2019, at approximately 3:15 p.m. Please contact us at 319-356-5276 with information or share any potential video that may assist us with this investigation.

This is a time-sensitive matter, so please [review and share your Ring videos](#) as soon as possible. Thank you for making your neighborhood a safer place.

If you have any questions or concerns about this incident, please contact **Sgt Frank at Iowa City Police Department and reference Incident #2019009833**. If you have any other questions, reply to this email to contact the Ring Team.

To learn more about video requests, visit our [FAQ](#).



## Stay safe, Ring Team

*Sharing your videos with law enforcement is absolutely your choice and your privacy is our priority. With this video request, law enforcement will never have access to your Ring device and none of your information (including whether you received a request) is shared with law enforcement without your consent.*

*By choosing to [share your Ring videos](#), the Iowa City Police Department will only receive select video recordings from the requested time frame, along with your email address and physical address. So if you would like to take direct action to make your neighborhood safer, [this is a great opportunity](#). If you do not wish to share your Ring videos, no additional action is needed.*

[Please unsubscribe me from future requests to share footage](#)



Email intended for [derek-frank@iowa-city.org](mailto:derek-frank@iowa-city.org)

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[Privacy Notice](#) | [Support](#) | [Terms of Service](#)



## Sue Dulek

---

**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Monday, September 23, 2019 7:51 AM  
**To:** Jody Matherly  
**Subject:** ring

It shows that you are already a user.

Nw.ring.com



Fair  
Responsive  
Professional

**Sgt. Derek Frank #97**  
Planning & Research| PIO  
319-356-5275

facebook



## Sue Dulek

---

**From:** Aleksey Gurtovoy <agurtovoy@gmail.com>  
**Sent:** Tuesday, September 17, 2019 3:24 PM  
**To:** Sue Dulek; 'team@stopbigbrother.org'  
**Cc:** Derek Frank; Jody Matherly  
**Subject:** Re: open records request



Thank you, Susan. I put the check in the mail.

The City withheld parts of the requested records by printing out and then scanning the printouts of the records, effectively making the records analog. Specifically, we have not received the hyperlinks embedded in some of the emails, and some of the attached images and documents are only partially visible or are of a very low resolution in the printouts.

I respectfully request that the City provides us with the withheld information by sending the original digital records of the following emails in the .eml format (<https://www.loc.gov/preservation/digital/formats/fdd/fdd000388.shtml>), and all of the associated email attachments in their original formats, to [team@stopbigbrother.org](mailto:team@stopbigbrother.org):

1. Email from **Kyle Demmin** <kyle.demmin@ring.com>, sent on **Wednesday, August 07, 2019 1:18 PM** to Derek Frank with the subject line "**Portal Next Steps**", and the associated attachment, **Neighbors Social Media Asset\_Iowa.jpg**
2. Email from **Phillip Dienstag** <pdienstag@ring.com>, sent on **Monday, May 27, 2019 10:03 AM** to Jody Matherly with the subject line "**Re: Ring Neighbors Portal**"
3. Email from **Kyle Demmin** <kyle.demmin@ring.com>, sent on **Tuesday, August 06, 2019 3:49 PM** to Derek Frank with the subject line "**Neighbors Portal Activated + PR Materials/ Guidelines - Iowa City Police Department - IA**"
4. Email from **Jeremy Logan** <jlogan@oelweinpolice.org>, sent on **Wednesday, August 21, 2019 1:00 PM** to Jody Matherly with the subject line "**Re: You're Invited to Ring's Party at IACP**", and the associated attachment, **image1.png**
5. Email from **Kyle Demmin** <kyle.demmin@ring.com>, sent on **Monday, July 29, 2019 5:36 PM** to Jody Matherly; Bill Campbell; Derek Frank; David Droll with the subject line "**Ring Neighbors Portal - Next Steps**", and the associated attachments, **PD In App Alert Message.pdf**; **Law Enforcement User List.xlsx**
6. Email from **Phillip Dienstag** <pdienstag@ring.com>, sent on **Friday, May 24, 2019 6:10 PM** to Jody Matherly with the subject line "**Re: Ring Neighbors Portal**", and the associated attachment **PDF of Ring Neighbors Portal features**.

Thank you,

Aleksey Gurtovoy

On Mon, Sep 16th, 2019 at 3:3 PM, Sue Dulek <Sue-Dulek@iowa-city.org> wrote:  
Aleksey:

Attached are 2 pdf files, which respond to your Sept. 3 open records request. The fee is \$64.80 (432 pp x \$.15/page). You can send me a check at the address below (or drop it off at the City Attorney's Office) payable to the City of Iowa City in this amount.

No portion of any email has been redacted. Emails containing privileged attorney-client communication are not being provided.

Sue

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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## Sue Dulek

---

**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Thursday, September 12, 2019 12:21 PM  
**To:** Ring Team  
**Subject:** Automatic reply: New Crime Alert: Hit and run. Motorcycle hit.

I am out of the office until the afternoon of Friday, September 13th. If a prompt response is needed, please contact the on-duty Patrol supervisor at 319.356.5276. For data/records requests, please contact [rebecca-passavant@iowa-city.org](mailto:rebecca-passavant@iowa-city.org).

## Sue Dulek

---

**From:** Shaw, Martha C <martha-shaw@uiowa.edu>  
**Sent:** Saturday, September 07, 2019 11:20 AM  
**To:** Derek Frank; tbrecht@press-citizen.com  
**Subject:** Ring Doorbells

Mr. Frank,

I read with interest the article about the ICPD collaborating with Ring Doorbells in the Press Citizen this morning. Much of the article seemed to be addressing privacy concerns, which are important.

I have another concern that I did not see addressed. Ring Doorbells cost anywhere between \$100 and \$200, plus, for many, the cost to have it installed. That puts them monetarily out of reach for all those in this city who financially struggle. Is a struggling family going to choose food on the table or a Ring Doorbell? Many landlords may advertise their use to attract potential renters, but the landlords in the poorer parts of town, who already have a lower profit margin, are not going to install them.

So where does this disparity leave things? The article stated that no one could tell who had installed, apparently trying to cover this problem. But after looking online at a variety of these doorbells I could see that none of them looked like my regular old doorbell. They all have a very similar look, which means it will be quite easy to see who has one and who does not.

Individuals in our community who plan to commit a crime will gravitate to the lower income areas because there will be less of a chance of being caught. Once there, more spontaneous criminal events will occur. You are already dealing with policing problems and community confidence in some of these areas. Is this what the ICPD wants?

The article also stated that in some places there has been criticism about police departments assisting in the purchase of these doorbells. This, again, seems to only address privacy issues and not the equality of safety. I suggest the city implement a rebate system that would not favor any certain brand nor usage requirements, much like buying energy efficient appliances used to be. Maybe the ICPD can think of a better way.

I hope you will do something. It stinks of disparity.

Sincerely,  
Martha Shaw

## Sue Dulek

---

**From:** Stacey Cooke <stacey.cooke@ring.com>  
**Sent:** Friday, September 06, 2019 3:58 PM  
**To:** Events  
**Subject:** Thank you for your RSVP

Thank you for your RSVP. We look forward to seeing you at the House of Blues in Chicago on October 27th, 2019 at 8:00pm. Please remember your conference badge.

Another confirmation email will be sent to you closer to the event date.

### Stacey Cooke

Events Manager  
stacey.cooke@ring.com  
410-591-8238

Visit us at booth  
4826 at IACP  
October 27-29



1523 26th St.  
Santa Monica, CA 90404  
[www.ring.com](http://www.ring.com)



[Download the Neighbors App.](#)  
Join the new neighborhood watch.

<https://abc7.com/community-events/lynwood-residents-offered-discounted-ring-security-devices/4527874/>

## Sue Dulek

---

**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Friday, September 06, 2019 11:43 AM  
**To:** Ojeda, Hillary  
**Subject:** RE: Following up re: shots fired investigation

Sorry yes, it is still and active case and still being investigated. No updates to provide. Of course, we would love any information that the public could provide.



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Professional

**Sgt. Derek Frank #97**  
Planning & Research | PIO  
319-356-5275



**From:** Ojeda, Hillary [mailto:HOjeda@press-citizen.com]  
**Sent:** Friday, September 06, 2019 10:28 AM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Subject:** Following up re: shots fired investigation

Hi Sgt. Frank,

I'm following up regarding the shots fired reports from last Saturday for the story I'm writing about the partnership with Ring. Is it still under investigation? Are there any updates?

Thank you,

**Hillary Ojeda**  
Breaking News and Public Safety Reporter  
**Iowa City Press-Citizen**  
Mobile: 319-321-5355  
Office: 319-339-7345  
hojeda@press-citizen



## Sue Dulek

---

**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Wednesday, September 04, 2019 4:02 PM  
**To:** Ojeda, Hillary  
**Subject:** RE: Police department's partnering with Ring doorbell camera software

Yes, 9:15 works. I'll talk to you then.



**From:** Ojeda, Hillary [mailto:HOjeda@press-citizen.com]  
**Sent:** Wednesday, September 04, 2019 3:26 PM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Subject:** RE: Police department's partnering with Ring doorbell camera software

Hi Sgt. Frank,

Thanks for getting back to me, are you available to talk tomorrow morning perhaps at 9:15? If not, what other time works for you?

Also, I'm not sure if you're capable of gathering this information, but it would be great to get some figures as well, such as:

1. How many times the department has asked for video surveillance
2. How many users have provided video/how many haven't provided video
3. How many users the department has made contact with
4. What were the types of incidents the police department was seeking information/surveillance about? For example, "suspicious person" or "stolen package" etc.

Thank you for your time,  
Hillary

**From:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>  
**Sent:** Wednesday, September 4, 2019 10:31 AM  
**To:** Ojeda, Hillary <[HOjeda@press-citizen.com](mailto:HOjeda@press-citizen.com)>  
**Subject:** RE: Police department's partnering with Ring doorbell camera software

Yes, I am available to discuss whenever works for you. (I just called, but got no answer.)



**Sgt. Derek Frank #97**  
Planning & Research | PIO  
319-356-5275

**From:** Ojeda, Hillary [<mailto:HOjeda@press-citizen.com>]  
**Sent:** Tuesday, September 03, 2019 5:28 PM  
**To:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>  
**Subject:** Police department's partnering with Ring doorbell camera software

Hi Sgt. Frank,

I'm writing a story about the police department partnering with Ring doorbell camera software firm. I was at a neighborhood association meeting for the South District this summer when Capt. Brotherton talked about the software and how residents can choose whether or not they share video with the police.

It would be great to talk to someone from the police department about the partnership and how it's used to keep the community safe.

Is there someone available to meet and talk this week?

Thank you,

**Hillary Ojeda**  
Breaking News and Public Safety Reporter  
**Iowa City Press-Citizen**  
Mobile: 319-321-5355  
Office: 319-339-7345  
[hojeda@press-citizen](mailto:hojeda@press-citizen)

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## Sue Dulek

---

**From:** Derek Frank <Derek-Frank@iowa-city.org>  
**Sent:** Wednesday, September 04, 2019 4:00 PM  
**To:** Oster, Elisabeth C  
**Subject:** RE: [External] RE: Daily Iowan Inquiry

Tomorrow is pretty wide open. Just let me know when. In-person or via phone?



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Professional

**Sgt. Derek Frank #97**

Planning & Research | PIO  
319-356-5275

facebook



**From:** Oster, Elisabeth C [mailto:[elisabeth-oster@uiowa.edu](mailto:elisabeth-oster@uiowa.edu)]  
**Sent:** Wednesday, September 04, 2019 3:56 PM  
**To:** Derek Frank <Derek-Frank@iowa-city.org>  
**Subject:** Re: [External] RE: Daily Iowan Inquiry

Hello,

Great! is there a time you would be able to talk about this partnership on Thursday or Friday?

Thanks for your time,

Elisabeth Oster

Daily Iowan News Reporter  
[elisabeth-oster@uiowa.edu](mailto:elisabeth-oster@uiowa.edu)  
612-590-1361

---

**From:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>  
**Sent:** Wednesday, September 4, 2019 9:04 AM  
**To:** Oster, Elisabeth C <[elisabeth-oster@uiowa.edu](mailto:elisabeth-oster@uiowa.edu)>  
**Subject:** [External] RE: Daily Iowan Inquiry

Elisabeth-

I am the proper person with whom to speak about that.



Fair  
Responsive  
Professional

**Sgt. Derek Frank #97**

Planning & Research | PIO  
319-356-5275

09/03/2019 4:31 PM

facebook



**From:** Oster, Elisabeth C [<mailto:elisabeth-oster@uiowa.edu>]

**Sent:** Tuesday, September 03, 2019 4:31 PM

**To:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>

**Subject:** Daily Iowan Inquiry

Good afternoon,

I am a news reporter for the Daily Iowan and would like to cover Iowa City Police's partnership with Ring. If you would be able to help me on this and point me to sourcing--that would be much appreciated!

Thanks for your time,

Elisabeth Oster

Daily Iowan News Reporter

[elisabeth-oster@uiowa.edu](mailto:elisabeth-oster@uiowa.edu)

612-590-1361

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## Sue Dulek

---

**From:** Sue Dulek <Sue-Dulek@iowa-city.org>  
**Sent:** Friday, September 27, 2019 11:53 AM  
**To:** 'Aleksey Gurtovoy'; 'team@stopbigbrother.org'  
**Cc:** Derek Frank; Jody Matherly  
**Subject:** RE: open records request

Aleksey:

Paragraph 7 of your Sept. 3 letter requested "records concerning ... requests for video footage ... initiated by the ICPD..." The records concerning requests were provided. See page 82 of the pdf previously provided identified as "Gurtovoy open records 1."

I am treating your Sept. 25 email as a new open records request that requests the video footage itself. Video footage that the City may be able to access through the "Neighbors Portal Features" is not a public record as defined in Section 22.1(3)(a) of the Iowa Code. Such video footage is not "other information, stored or preserved in any medium, of or belonging to" the City.

Following the request contained in page 82, the City did download one video for purposes of the investigation. Because the video has been downloaded, it is a public record. However, it is a confidential public record under Section 22.7(5), which provides that peace officers' investigative reports as part of an ongoing investigation are confidential. Because it is a confidential public record, the City is not providing the video footage.

Sue Dulek

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]  
**Sent:** Wednesday, September 25, 2019 12:57 PM  
**To:** Sue Dulek <Sue-Dulek@iowa-city.org>; 'team@stopbigbrother.org' <[team@stopbigbrother.org](mailto:team@stopbigbrother.org)>  
**Cc:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>; Jody Matherly <[Jody-Matherly@iowa-city.org](mailto:Jody-Matherly@iowa-city.org)>  
**Subject:** Re: open records request



Hi Susan,

As a part of our open records request, I requested an opportunity to inspect or obtain copies of:

7. All records concerning, related to, or mentioning requests for video footage issued, sent or otherwise initiated by the ICPD through Ring's platform, products, services and/or apps, including but not limited to the number, frequency and geographic area of the requests.

with the terms "records" defined as all records or communications preserved in written or electronic form, including but not limited to correspondence, documents, data, video recordings, audio recordings, faxes, files, emails, text messages, guidance, guidelines, evaluations, instructions, analyses, memoranda, agreements, notes, orders, policies, procedures, protocols, reports, rules, orders, practices, technical manuals, training manuals, or studies.

According to the Ring's "Neighbors Portal Features" PDF (attached) obtained as a part of the requested records, the City has access to the video footage requests issued, sent or otherwise initiated by the ICPD through Ring's platform, products, services and/or apps, but has withheld the associated records without explanation.

I respectfully request that the City provides us with the withheld information. I request that any records that exist in electronic form be provided in electronic format, and, if feasible, delivered via email to the following email address: [team@stopbigbrother.org](mailto:team@stopbigbrother.org).

Thank you,  
Aleksey Gurtovoy  
[StopBigBrother.org](http://StopBigBrother.org)

## Sue Dulek

---

**From:** Jody Matherly <Jody-Matherly@iowa-city.org>  
**Sent:** Tuesday, October 01, 2019 6:13 PM  
**To:** Carol deProsse  
**Subject:** Re: RING

Actually our meeting is Thursday at 10:30 AM.

Sent from my iPad

On Oct 1, 2019, at 1:34 PM, Carol deProsse <[lonetreefox@mac.com](mailto:lonetreefox@mac.com)> wrote:

See you tomorrow.

On Oct 1, 2019, at 12:26 PM, Jody Matherly <[Jody-Matherly@iowa-city.org](mailto:Jody-Matherly@iowa-city.org)> wrote:

Oh, that's my mistake. Our meeting is back on. Sorry for the snafu!

Sent from my iPad

On Oct 1, 2019, at 1:23 PM, Carol deProsse <[lonetreefox@mac.com](mailto:lonetreefox@mac.com)> wrote:

I have nothing to do with this organization. None of them even know I was going to meet with you. I just wanted to discuss how RING works and then whatever else came up. Again, I have no role in any "organization".

On Oct 1, 2019, at 12:00 PM, Jody Matherly <[Jody-Matherly@iowa-city.org](mailto:Jody-Matherly@iowa-city.org)> wrote:

Carol,

It appears the open records request for Ring related records continue to come in from your organization and it is my understanding that an IPiB complaint has been made regarding our response. Because these requests are now in front of the state board to determine our compliance, that puts me in a position to ensure the process plays out appropriately. Therefore I have to cancel our meeting to discuss this matter. I apologize for the cancellation but also know that you understand I cannot interfere with the legal process. Thank you.

Chief Matherly

Sent from my iPad

[city.org](mailto:city.org)>

**Subject:** Re: RING

Let's hold off on discussing this for a while, Jody. I'm compiling a list of questions. When we talk I'd like it to be in person. Coffee again at Billy's High Hat. That was fun.

I'll get back to you.  
Thanks for responding.

On Sep 23, 2019, at 7:24 AM, Jody Matherly <[Jody-Matherly@iowa-city.org](mailto:Jody-Matherly@iowa-city.org)> wrote:

Carol,

I'm in the office most of today. Would you like to meet or talk over the phone?

-----  
Original  
Message



From:  
Carol  
dePro  
sse  
[\[mailto:  
o:lonetreefo  
x@mac.co  
m\]](mailto:lonetreefox@mac.com)  
Sent:  
Wedn  
esday

,  
Septe  
mber  
18,  
2019  
3:14  
PM  
To:  
Jody  
Math  
erly  
<[Jody  
\\_Math  
erly@  
iowa-  
city.o  
rg](mailto:Jody_Matherly@iowa-city.org)>  
Subje  
ct:  
RING

Jody,

Why  
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companies.

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does  
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Would  
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be a  
part  
of it if  
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didn't  
fete  
you  
and  
other  
chiefs  
at  
parties?

Carol

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## Sue Dulek

---

**From:** Aleksey Gurtovoy <agurtovoy@gmail.com>  
**Sent:** Friday, September 20, 2019 9:30 PM  
**To:** Sue Dulek  
**Cc:** 'team@stopbigbrother.org'  
**Subject:** RE: open records request



Thank you, Susan.

On Fri, Sep 20th, 2019 at 4:25 PM, Sue Dulek <Sue-Dulek@iowa-city.org> wrote:  
I will forward the 6 emails as I received them. The City will not change the format.

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]  
**Sent:** Friday, September 20, 2019 9:29 AM  
**To:** Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)>  
**Cc:** 'team@stopbigbrother.org' <[team@stopbigbrother.org](mailto:team@stopbigbrother.org)>  
**Subject:** RE: open records request

Hi Susan,

As it's the case with many electronic formats, email carries a lot of information that is lost when an email message is printed on paper.

For example, attached ("Sue Dulek-09-19-2019.pdf") is your reply to me that I printed on a physical sheet of paper, scanned and saved as a PDF image — the same process that the City subjected the electronic records that we specifically requested to receive in electronic format. You can't tell from the printout, but:

1. Your email originated from a server named [CityMail12.civic.iowa-city.org](mailto:CityMail12.civic.iowa-city.org) with the IP address of 10.160.50.20 that is running Microsoft SMTP Server with the MAPI ID 15.01.1591.017, and is protected by a secure email gateway from Mimecast;
2. It was sent using 128-bit TLS 1.2 cryptographic protocol, and took 6 seconds to deliver;
3. Your email was created on 9/19/2019 at 1:35:24 PM CDT, has been assigned a message ID [6bf439228f044340a1a806a0eaabc6de@iowa-city.org](mailto:6bf439228f044340a1a806a0eaabc6de@iowa-city.org), was sent as a reply to a previous email message with message ID [5d8134d6e40a2b4c02000015@polymail.io](mailto:5d8134d6e40a2b4c02000015@polymail.io) and has a thread index [AdVswYf8maMat1tqSmGyG7J9qE/ksQA/j7gAAFZJLPA=](#);
4. The scanned PDF image you attached to your email, "8-21-19 Logan email attachment.pdf", was produced using Konica Minolta Bizhub C454e multifunction printer/fax/copier/scanner on Thu, 19 Sep 2019 18:34:57 GMT, modified on Thu, 19 Sep 2019 17:34:14 GMT, and has a size of 19,515 bytes.

I know all of this because I was able to examine your email message in its native electronic format. The attached PDF image of the corresponding email printout does not contain any of this information. By converting the requested electronic records in a readily accessible electronic format to a PDF image of an analog printout, the City has withheld record metadata that:

1. By any reasonable definition is a part of the requested records; and
2. Is crucial for confirming the source and authenticity of emails, reliably organizing emails into threads, and verifying the completeness of the released records archive.

Also attached ("Ring's Party at IACP.pdf") is a PDF scan of an analog printout of an email message the City released to us as a part of this open records request. Among other information, the original email contains an embedded HTML link tagged with the text "Event Details". The analog printout contains the image of the text, but the link itself has been lost. Thus, by converting the requested electronic records in a readily accessible electronic format to a PDF image of an analog printout, the City has withheld HTML links embedded in the emails that:

1. By any reasonable definition are a part of the requested records; and
2. Are a crucial piece of any electronic communication.

Last but not least, also attached ("Ring marketing graphics.pdf") is a PDF scan of a printout of an email attachment also released to us as a part of this open records request. This attachment is an image that was too large to fully fit on a physical sheet of paper, and therefore only a part of the image is visible in the printout. A part of the image is not the same as the whole image. It's impossible to know what information has been cut out from the printout. Thus, by converting the requested electronic records in a readily accessible electronic format to a PDF image of an analog printout, the City has withheld a part of the requested information.

I hope the above clarifies the matter. I respectfully repeat our request that the City provides us with the withheld information by sending us the electronic records I enumerated, including all of the attachments, in their electronic, readily accessible format as prescribed by Chapter 22 of the Iowa Code.

With regards to your statement that "According to the IT Dept., the City does not have emails in .eml format", a step-by-step guide on how to export .eml files from Microsoft Office 365 is available here:  
<https://www.codetwo.com/kb/export-email-to-file/#outlook-on-the-web>

Alternatively, the City can deliver the requested emails in the MSG format that is native to Microsoft Outlook. A step-by-step guide on how to export .msg files from Microsoft Outlook is available here:  
<https://www.codetwo.com/kb/export-email-to-file/#msg>

Thank you,  
Aleksey Gurtovoy  
[StopBigBrother.org](http://StopBigBrother.org)

On Thu, Sep 19th, 2019 at 1:35 PM, Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)> wrote:

I disagree that documents were withheld.

With respect to attached images, I'll respond to your numbered items.

1. The attachment was provided. See p. 97 of the pdf identified as "Gurtovoy open records 1."
4. I mistakenly failed to copy the attachment, and it is attached to this email.
5. The attachment was provided. See p. 118-121 of the pdf identified as "Gurtovoy open records 1."
6. The attachment was provided. See p. 73-76 of pdf the identified as "Gurtovoy open records 2."

According to the IT Dept., the City does not have emails in .eml format.

Sue Dulek

Susan Dulek

Assistant City Attorney

410 East Washington Street

Iowa City, IA 52240

319-356-5030

319-356-5008 Fax

[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]

**Sent:** Tuesday, September 17, 2019 3:24 PM

**To:** Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)>; 'team@stopbigbrother.org' <[team@stopbigbrother.org](mailto:team@stopbigbrother.org)>

**Cc:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>; Jody Matherly <[Jody-Matherly@iowa-city.org](mailto:Jody-Matherly@iowa-city.org)>

**Subject:** Re: open records request

Thank you, Susan. I put the check in the mail.

The City withheld parts of the requested records by printing out and then scanning the printouts of the records, effectively making the records analog. Specifically, we have not received the hyperlinks embedded in some of the emails, and some of the attached images and documents are only partially visible or are of a very low resolution in the printouts.

I respectfully request that the City provides us with the withheld information by sending **the original digital records of the following emails in the .eml format**

(<https://www.loc.gov/preservation/digital/formats/fdd/fdd000388.shtml>), and all of the associated email attachments in their original formats, to [team@stopbigbrother.org](mailto:team@stopbigbrother.org):

1. Email from **Kyle Demmin** <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>, sent on **Wednesday, August 07, 2019 1:18 PM** to Derek Frank with the subject line "**Portal Next Steps**", and the associated attachment, **Neighbors Social Media Asset\_Iowa.jpg**
2. Email from **Phillip Dienstag** <[pdienstag@ring.com](mailto:pdienstag@ring.com)>, sent on **Monday, May 27, 2019 10:03 AM** to Jody Matherly with the subject line "**Re: Ring Neighbors Portal**"
3. Email from **Kyle Demmin** <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>, sent on **Tuesday, August 06, 2019 3:49 PM** to Derek Frank with the subject line "**Neighbors Portal Activated + PR Materials/ Guidelines - Iowa City Police Department - IA**"
4. Email from **Jeremy Logan** <[jlogan@oelweinpolice.org](mailto:jlogan@oelweinpolice.org)>, sent on **Wednesday, August 21, 2019 1:00 PM** to Jody Matherly with the subject line "**Re: You're Invited to Ring's Party at IACP**", and the associated attachment, **image1.png**
5. Email from **Kyle Demmin** <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>, sent on **Monday, July 29, 2019 5:36 PM** to Jody Matherly; Bill Campbell; Derek Frank; David Droll with the subject line "**Ring Neighbors Portal - Next Steps**", and the associated attachments, **PD In App Alert Message.pdf**; **Law Enforcement User List.xlsx**
6. Email from **Phillip Dienstag** <[pdienstag@ring.com](mailto:pdienstag@ring.com)>, sent on **Friday, May 24, 2019 6:10 PM** to Jody Matherly with the subject line "**Re: Ring Neighbors Portal**", and the associated attachment **PDF of Ring Neighbors Portal features**.

Thank you,

Aleksey Gurtovoy

On Mon, Sep 16th, 2019 at 3:3 PM, Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)> wrote:

Aleksey:



Attached are 2 pdf files, which respond to your Sept. 3 open records request. The fee is \$64.80 (432 pp x \$.15/page). You can send me a check at the address below (or drop it off at the City Attorney's Office) payable to the City of Iowa City in this amount.

No portion of any email has been redacted. Emails containing privileged attorney-client communication are not being provided.

Sue

Susan Dulek

Assistant City Attorney

410 East Washington Street

Iowa City, IA 52240

319-356-5030

319-356-5008 Fax

[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

## Sue Dulek

---

**From:** Sue Dulek  
**Sent:** Monday, September 16, 2019 3:04 PM  
**To:** 'team@stopbigbrother.org'  
**Cc:** Derek Frank; Jody Matherly  
**Subject:** open records request  
**Attachments:** Gurtovoy open records 1.pdf; Gurtovoy open records 2.pdf

Aleksey:

Attached are 2 pdf files, which respond to your Sept. 3 open records request. The fee is \$64.80 (432 pp x \$.15/page). You can send me a check at the address below (or drop it off at the City Attorney's Office) payable to the City of Iowa City in this amount.

No portion of any email has been redacted. Emails containing privileged attorney-client communication are not being provided.

Sue

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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Ms. Haskins -  
These 2 pdf files  
are the same 2  
files I emailed to  
you entitled "Ring  
and "Ring 2."  
open records  
open records

Sue Dulek

## Sue Dulek

---

**From:** Sue Dulek  
**Sent:** Friday, September 13, 2019 9:42 AM  
**To:** 'team@stopbigbrother.org'  
**Subject:** Ring open records request

Mr. Gurtovoy:

This is in response to your open records request to Derek Frank dated Sept. 3. The City charges \$.15/page and there are approximately 400 pages of emails and thus the cost will be approximately \$60.000. Please let me know if you would like for me to provide copies. The City will not waive the fee.

Sue Dulek

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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## Sue Dulek

---

**From:** Sue Dulek  
**Sent:** Thursday, September 19, 2019 1:35 PM  
**To:** 'Aleksey Gurtovoy'  
**Subject:** RE: open records request  
**Attachments:** 8-21-19 Logan email attachment.pdf

I disagree that documents were withheld.

With respect to attached images, I'll respond to your numbered items.

1. The attachment was provided. See p. 97 of the pdf identified as "Gurtovoy open records 1."
4. I mistakenly failed to copy the attachment, and it is attached to this email.
5. The attachment was provided. See p. 118-121 of the pdf identified as "Gurtovoy open records 1."
6. The attachment was provided. See p. 73-76 of pdf the identified as "Gurtovoy open records 2."

According to the IT Dept., the City does not have emails in .eml format.

Sue Dulek

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]  
**Sent:** Tuesday, September 17, 2019 3:24 PM  
**To:** Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)>; 'team@stopbigbrother.org' <[team@stopbigbrother.org](mailto:team@stopbigbrother.org)>  
**Cc:** Derek Frank <[Derek-Frank@iowa-city.org](mailto:Derek-Frank@iowa-city.org)>; Jody Matherly <[Jody-Matherly@iowa-city.org](mailto:Jody-Matherly@iowa-city.org)>  
**Subject:** Re: open records request

Thank you, Susan. I put the check in the mail.

The City withheld parts of the requested records by printing out and then scanning the printouts of the records, effectively making the records analog. Specifically, we have not received the hyperlinks embedded in some of the emails, and some of the attached images and documents are only partially visible or are of a very low resolution in the printouts.

I respectfully request that the City provides us with the withheld information by sending the original digital records of the following emails in the .eml format (<https://www.loc.gov/preservation/digital/formats/fdd/fdd000388.shtml>), and all of the associated email attachments in their original formats, to [team@stopbigbrother.org](mailto:team@stopbigbrother.org):

1. Email from **Kyle Demmin** <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>, sent on **Wednesday, August 07, 2019 1:18 PM** to Derek Frank with the subject line "**Portal Next Steps**", and the associated attachment, **Neighbors Social Media Asset\_Iowa.jpg**
2. Email from **Phillip Dienstag** <[pdienstag@ring.com](mailto:pdienstag@ring.com)>, sent on **Monday, May 27, 2019 10:03 AM** to Jody Matherly with the subject line "**Re: Ring Neighbors Portal**"
3. Email from **Kyle Demmin** <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>, sent on **Tuesday, August 06, 2019 3:49 PM** to Derek Frank with the subject line "**Neighbors Portal Activated + PR Materials/ Guidelines - Iowa City Police Department - IA**"
4. Email from **Jeremy Logan** <[jlogan@oelweinpolice.org](mailto:jlogan@oelweinpolice.org)>, sent on **Wednesday, August 21, 2019 1:00 PM** to Jody Matherly with the subject line "**Re: You're Invited to Ring's Party at IACP**", and the associated attachment, **image1.png**
5. Email from **Kyle Demmin** <[kyle.demmin@ring.com](mailto:kyle.demmin@ring.com)>, sent on **Monday, July 29, 2019 5:36 PM** to Jody Matherly; Bill Campbell; Derek Frank; David Droll with the subject line "**Ring Neighbors Portal - Next Steps**", and the associated attachments, **PD In App Alert Message.pdf**; **Law Enforcement User List.xlsx**
6. Email from **Phillip Dienstag** <[pdienstag@ring.com](mailto:pdienstag@ring.com)>, sent on **Friday, May 24, 2019 6:10 PM** to Jody Matherly with the subject line "**Re: Ring Neighbors Portal**", and the associated attachment **PDF of Ring Neighbors Portal features**.

Thank you,

Aleksey Gurtovoy

On Mon, Sep 16th, 2019 at 3:3 PM, Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)> wrote:

Aleksey:

Attached are 2 pdf files, which respond to your Sept. 3 open records request. The fee is \$64.80 (432 pp x \$.15/page). You can send me a check at the address below (or drop it off at the City Attorney's Office) payable to the City of Iowa City in this amount.

No portion of any email has been redacted. Emails containing privileged attorney-client communication are not being provided.

Sue

Susan Dulek  
Assistant City Attorney

410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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RSVP

Jody Matherly

jody-matherly@iowa-city.org

Jeremy Logan

jlogan@oelweinpolice.org

Guest Name

Guest Email

Guest Phone

Guest Address

Guest City/State/Zip

## Sue Dulek

**From:** Sue Dulek  
**Sent:** Monday, September 16, 2019 3:06 PM  
**To:** 'Aleksey Gurtovoy'  
**Subject:** FW: open records request  
**Attachments:** Gurtovoy open records 1.pdf; Gurtovoy open records 2.pdf

I sent this to the "team" email address as well.

Sue

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

Ms. Huskins-  
These 2 pdf files  
are the same files  
I emailed to you  
entitled "Ring open  
records 1" and "Ring  
open records 2"  
Sue Dulek

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**From:** Sue Dulek  
**Sent:** Monday, September 16, 2019 3:04 PM  
**To:** 'team@stopbigbrother.org' <team@stopbigbrother.org>  
**Cc:** Derek Frank <Derek-Frank@iowa-city.org>; Jody Matherly <Jody-Matherly@iowa-city.org>  
**Subject:** open records request

Aleksey:

Attached are 2 pdf files, which respond to your Sept. 3 open records request. The fee is \$64.80 (432 pp x \$.15/page). You can send me a check at the address below (or drop it off at the City Attorney's Office) payable to the City of Iowa City in this amount.

No portion of any email has been redacted. Emails containing privileged attorney-client communication are not being provided.

Sue

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)



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## Sue Dulek

---

**From:** Sue Dulek  
**Sent:** Monday, September 16, 2019 8:03 AM  
**To:** 'Aleksey Gurtovoy'  
**Subject:** RE: Ring open records request

The fees will not be waived.

Sue

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]  
**Sent:** Monday, September 16, 2019 2:30 AM  
**To:** Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)>  
**Cc:** team@stopbigbrother.org  
**Subject:** RE: Ring open records request

Hi Susan,

Thank you for elaborating. I appreciate the time that went into reviewing these records.

I'm also not viewing the requested fee as punitive, but I do disagree with your characterization of emails as not "readily accessible" simply because you had to review them for redactions. The Iowa Code clause I cited is specifically formulated to prevent charging a requestor for unnecessary record conversions and/or copies. Under your interpretation, that clause would become meaningless because a government agency *always* has to review requested records before it releases them, therefore no records can be considered "readily accessible." The technological means to review and redact emails electronically are mainstream and are just as straightforward as the paper route. The City *chose* to do the review using the paper route in direct contradiction of the aforementioned clause and contrary to our original request, and now the City is asking us to bear the cost of that decision.

I understand that this might be simply how the City has always done it, but that doesn't make it a conforming practice. With that in mind, I'd like to respectfully ask the City to waive the requested paper copies fee.

Thanks again,

Aleksey

On Fri, Sep 13th, 2019 at 2:37 PM, Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)> wrote:

The emails are not readily accessible. If you were requesting a copy of a consultant agreement and if I had it in pdf form, I would email it to you at no cost. In contrast, your request was very broad.

The IT search for emails turned up many emails that were not responsive. For example, they included emails about the theft of a "ring," a lost "ring," give me a "ring," and a contractor with a surname of "ring."

I printed off all responsive emails and then reviewed them. I reviewed them to see if there were emails subject to the attorney-client privilege or any information in an email string that was confidential and needed to be redacted. While there was no need for redaction here, with such broad requests it is not unusual to find confidential material in the same email as non-confidential responsive material. For example, the Chief emails an officer reminding him of the conference call with the Ring rep at 2:00 tomorrow and then adds—how's the investigation coming on John Doe.

In addition, the City's open records policy allows for assessing attorney review time for determining whether confidential documents are included within the request at the hourly rate, not including benefits, of the reviewing attorney. I have not assessed any fee for my time.

Sue

Susan Dulek  
Assistant City Attorney  
410 East Washington Street  
Iowa City, IA 52240  
319-356-5030  
319-356-5008 Fax  
[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]  
**Sent:** Friday, September 13, 2019 12:51 PM  
**To:** Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)>  
**Cc:** [team@stopbigbrother.org](mailto:team@stopbigbrother.org)  
**Subject:** RE: Ring open records request

Hi Susan,

Could you elaborate on the rationale for the the print and scan step, and can we skip it? It sounds somewhat unreasonable. For one, the "print and scan" step would impede the **searchability** of requested records, which are electronic to begin with. If you prefer to deliver the emails in a PDF format, the technological ability to save them directly to PDF is pretty mainstream and does not incur the cost of physical printing.

Last but not least, Chapter 22 of the Iowa Code, Examination of Public Records specifically says (my emphasis):

§ 22.3A, subsection 2, paragraph d:

An electronic public record shall be made available **in the format in which it is readily accessible to the government body** if that format is useable with commonly available data processing or database management software.

.eml format for exported email (<https://www.loc.gov/preservation/digital/formats/fdd/fdd000388.shtml>) is supported by all mainstream email clients, is usable and readily viewable on all major operating systems, and would be our first preference.

Thank you,  
Aleksey Gurtovoy  
[StopBigBrother.org](http://StopBigBrother.org)

On Fri, Sep 13th, 2019 at 11:54 AM, Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)> wrote:

Sort of both. We print the emails, scan them, and then email them.

Sue

Susan Dulek

Assistant City Attorney

410 East Washington Street

Iowa City, IA 52240

319-356-5030

319-356-5008 Fax

[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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**From:** Aleksey Gurtovoy [mailto:[agurtovoy@gmail.com](mailto:agurtovoy@gmail.com)]

**Sent:** Friday, September 13, 2019 11:42 AM

**To:** Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)>

**Cc:** [team@stopbigbrother.org](mailto:team@stopbigbrother.org)

**Subject:** Re: Ring open records request

Hi Susan,

Could you clarify whether \$.15/page cost is for paper or electronic records? We'd would prefer to get the records electronically.

Thank you,

Aleksey Gurtovoy

[StopBigBrother.org](http://StopBigBrother.org)

On Fri, Sep 13th, 2019 at 9:42 AM, Sue Dulek <[Sue-Dulek@iowa-city.org](mailto:Sue-Dulek@iowa-city.org)> wrote:

Mr. Gurtovoy:

This is in response to your open records request to Derek Frank dated Sept. 3. The City charges \$.15/page and there are approximately 400 pages of emails and thus the cost will be approximately \$60.000. Please let me know if you would like for me to provide copies. The City will not waive the fee.

Sue Dulek

Susan Dulek

Assistant City Attorney

410 East Washington Street

Iowa City, IA 52240

319-356-5030

319-356-5008 Fax

[sue-dulek@iowa-city.org](mailto:sue-dulek@iowa-city.org)

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